

IMPORTANT NOTICE



Dear patients,

In connection with the legislative change that comes into effect January 1, 2025, we would like to inform you about the following changes:

ELECTRONIC PRESCRIPTIONS AND VOUCHERS FOR MEDICATIONS AND MEDICAL SUPPLIES FULLY COVERED BY PATIENTS:

1. Electronic prescriptions and vouchers for medications and medical materials fully covered by the patient **will no longer be available through the ePrescription system.**
2. Patients will be required to personally **visit their doctor to obtain a paper prescription or voucher** for medications and medical materials fully covered by the patient.
3. **As of January 1, 2025, all electronic prescriptions and vouchers** for medications and medical materials fully covered by the patient, **which were prescribed before December 31, 2024, will be deleted.**

To ensure your health and the health of other patients, as well as to ensure the smooth operation of our clinic, we are implementing:

A NEW SYSTEM FOR REQUESTING AND DISPENSING PAPER PRESCRIPTIONS:

1. **The acceptance of requests for a paper prescription until 12:00**
Requests for paper prescriptions should only be submitted on the same day that you can personally come to collect the prescription, either via SMS or email by 12:00. Please include your name and the name of the medication/material.
2. **Collection of paper prescriptions between 13:00 and 13:30.**
Prescription collection is only possible on the day the request is submitted and must be done between 13:00 and 13:30. If the request is submitted after 12:00, the prescription can be collected the following business day at the same time, between 13:00 and 13:30.
3. **Requests submitted on Thursday after 12:00 will be processed on Monday**
Requests submitted on Thursday after 12:00 will be processed on the following business day, i.e., on Monday, between 13:00 and 13:30.
4. **Prescription collection outside of this time frame will not be possible**
This procedure has been introduced to limit patient gatherings in the hallway and prevent the spread of infection.

We thank you for your understanding, cooperation, and consideration. We believe that these measures will help us ensure a safer and more organized environment for all patients. Your trust is crucial to us, and we will continue to strive to provide care of the highest possible level.

With respect and best wishes for your health,

The Pulmonary Clinic Team



Pneumoftizeologická ambulancia

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